

To Whom It May Concern,

Recently, my family and I suffered a catastrophic material loss. Our home was destroyed during Hurricane Ike. Upon dealing with the insurance company, we discovered that we were unprepared. Sure, we had bought insurance, but we were out of our league dealing with the insurance agents, who seemed more interested in asserting their view of the calamity and treating us as if we were trying to get one over on them.

A friend of ours recommended AFTERMATH. I was a bit skeptical about giving up 10% of whatever we may have received, but I noticed a difference in things immediately. First off, I no longer had to deal with my insurance company. At the risk of sounding mean, this alone may have been worth any amount. With the burden of dealing with them off of the shoulders of me and my family, we were able to go about the business of rebuilding our lives.

When settlement time, my wife and I did the math. After paying the mortgage (we decided not to rebuild the home), we discovered we had nearly \$100,000 after all was said and done. When we were dealing with the insurance company, we were hoping we would break even. This money is giving us a chance to pay off the mountain of debt we have incurred while replenishing our lost goods. This is money that I am certain we would not have gotten without their help.

AFTERMATH has not only given us the chance for monetary relief, but they have been stellar with customer service as well. Dale Robbins and Mike Bacigalupo in particular have been wonderful to work with. Their patience, good will, and assistance has directly contributed to this positive experience.

I have and I will continue to recommend AFTERMATH to folks in the area.

Sincerely,

A handwritten signature in dark ink, appearing to read 'C Browning', with a stylized, cursive-like flourish.

Christopher Browning

Dear Marina & Dale,

Thanks for the nice card.

Hope both of you have a wonderful Christmas. I'm sure you are ready for a break from work.

We are in our house now. Most everything is done except the pool cage. Hopefully that will be done in January.

Thank you for all the work you did to help us. We couldn't have done it alone.

Best Wishes for the New Year.

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May happiness brighten your holidays  
and remain with you throughout  
the New Year

Merry Christmas & Happy New Year  
Frances & George Allen

MARION & DACE,

Nature is full of genius,

full of divinity;

so that not a snowflake escape  
its fashioning hand.

HENRY DAVID THOREAU

MAY EVERY JOY  
OF THE SEASON

BE YOURS TO SHARE

WITH THOSE YOU LOVE.

Jim & Edie Quakertown

You were there to your word.  
We were very pleased with our

settlement.

We also referred our neighbor  
to Metro.

Nothing less said, but we wish  
we don't have to use you again.

If you are ever in the area,  
please stop by.

Keep shoveling that snow! Ha Ha

To whom it may concern;

I had storm damage from Ike, I had saved an article I found in the news paper shortly after the storm that spoke of Public adjusters so when I realized my insurance company didn't seem overly concerned about my situation, I called Aftermath. Dale Robbins came out the same day I called and looked over my claim. I felt very comfortable dealing with them and a very short time later, I had all the money I needed to complete all of my repairs. I must say, I was very impressed by the promises they kept with me. They were always available when I called and very knowledgeable when I had questions. I have recommended several of my friends to Aftermath and have heard back all good things.

I would not hesitate to recommend you all in the future should the need ever arise. (Hopefully no time soon though).

Thank you for being there for us.

Dick Wright

Dear Dale;

I can not thank you enough for all that you & Mike did for me and my family. I had been pretty much satisfied with my insurance settlement at first. It was not until I learned that my neighbor had gotten so much more than I did that I began to wonder why. We both had the same coverage and basically the same house. I had never even had an insurance claim before so it was all new to me. You were all so nice and upfront about everything, I was immediately at ease. It was so nice to just sit back and know I had the best people available on my case. You were so diligent and knowledgeable, answering all my questions that I had whenever I would call. It could not have been an easier process. And, an additional \$50,000.00 dollars latter! I now know that although insurance companies may be doing their job, when it comes to claims, their objective is never to give the most possible money I'm entitled.

If I ever have another insurance claim, I will call Mr. Dale Robbins at Aftermath Adjusters before I call my insurance provider.

Thanks again for everything.

You guys are the best!

Heather Cable



**KRJ Management**

1800 Augusta / Suite 200  
Houston, Texas 77057  
(713) 783-4640  
Fax: (713) 783-5203

To: Dale Robbins  
Aftermath

My experience with you & your staff  
has not only been a surprise monetarily  
but very pleasant to deal with.  
The final claim was above the Homeowners  
association expectation.  
Thanks for doing all the work for me.

Lina Miller  
Property Manager  
KRJ Management

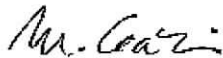
In Galveston, TX

12/08/2009

Dear Dale and Michael

I wanted to thank the Aftermath Adjusters and you two personally for the tremendous help in the long process of dealing with the Allstate insurance company. The initial payment from Allstate was absolutely insufficient to cover for all the loss, which I sustained during the hurricane Ike. Without your help, I would never be able to repair my home and recover from the loss of all my personal belongings. As Dale warned me at the beginning, it was long and discouraging process with all the unreasonable demands and offers from Allstate and to be honest, I was loosing my hope for fair settlement. When I saw the e-mail from you guys informing about the extra 40,000 dollars offered by Allstate, I could not believe my eyes. Thanks to this money, I was able to finish all the repairs and refurnish the whole house. I and my family are very thankful for being able to continue our life in the way we lived before the Ike. Thank you again and good luck.

Sincerely



Michael Gazi, PhD.  
3009 Pine St.  
Galveston, TX 77551



**KRJ Management**

1800 Augusta / Suite 200  
Houston, Texas 77057  
(713) 783-4640  
Fax: (713) 783-5203

To: Dale Robbins  
Aftermath

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Lina Miller  
Property Manager  
KRJ Management



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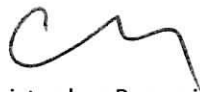
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Sincerely,

A handwritten signature in black ink, appearing to read 'Christopher Browning', with a stylized, cursive-like flow.

Christopher Browning

hello Mike & Dale

thank you for helping put this claim together with confident and professional works. I did not have to deal with these people who make me upset, I focus on my normal life with peace since your team take over.

so appreciate all of you include Sean and James(engineer). I wish I knew you all right after the storm, I had at least 20 clients lost more than I did, but the only one left to refer to you is Kim Ford (my best friend/neighbor).

Well next time if the storm dares me again I knew who to call first, will save me time and headache.

Mike, always thinking of your fiance and praying for her cancer battle.

again

thanks so much

p.s Sean will prepare contract for you by Tues

Emily

To whom it may concern,

We have been victims of Hurricane IKE, The storm left us with some severe damages to our Beautiful Home in Seabrook Texas. And if that wasn't enough to deal with we had to face the battle with our insurance company, which we had called on the 3rd day of the hurricane to report the damages, and had to wait months after that for an Insurance adjustor to come out and access the damages, and months after that to wait for a settlement to fix the damages, only to find out that they were paying us half of what the damages really cost. And this figure was the results of the estimates we have received from a number of contractors bidding on what fixing the damages really cost.

Needless to say after exhausting all efforts with the insurance company refusing to pay for the damages, I came across your business card, and we called for help.

And this letter is to say thanks to Aftermath Public Adjusters, Dale Robbins, & Michael Bacigalupo for doing such a wonderful job and getting us a fair settlement from our insurance company to complete the repairs on our home.

They have done a wonderful job since the first day they came out to meet with us, keeping us informed step by step on the process and the results, took over the headache of dealing with our insurance and finally within few weeks delivering the settlement check in person. We feel that we have been blessed having your company and especially Dale Robbins, & Michael Bacigalupo on our side to help us thru this painful ordeal.

Thank you Michael & Dale for all have done,  
you have been our Guardian Angel, God Bless

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It's Your Life, Your One And Only Life - So Take Excellence Very Personally.

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Mervat Daaboul  
Vice President  
Branch Manager  
Bay Area TX2-6160  
PH...(281)283 8900  
FAX (281)283 8916

Dear Aftermath,

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Heather Cable

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Heather Cable

Aug 16, 2005  
To whom it may concern  
I have the pleasure  
of being represented by Metro Co.  
The adjustor Scott Richter and  
the senior regional manager  
Dale Robbins handled my case  
for me. I must say to my  
surprise and amazement they  
did an over and above job.  
They handled the situation  
very very fast, extremely  
courteous, very respectfully  
and always there when  
you had a question. Many  
times I marveled at how easy  
Scott and Dale were so efficient  
with their work.

I highly recommend Metro  
Public Adjustments and  
I do talk to people about  
Metro and give them telephone  
number and to other potential  
clients.

Thank fully  
Debra W. Connell  
8410 - 9541  
Vero Beach FL 32967  
1-772-388-2447